

# HILLALDAM COBURN SYSTEMS (PTY) LTD

## PRODUCT WARRANTY

Hillaldam Coburn Systems (Pty) Ltd is a South African based company enjoying experience and expertise in the field of Sliding door hardware since 1958.

We are proud to be one of the world leaders in the innovation of sliding and sliding folding door systems, as recognised by the many countries dealing with its products.

Hillaldam's hardware is designed and manufactured to international standards in our factory in Johannesburg South Africa.

We pride ourselves on the quality of our product, coupled with world class service and competitive international pricing.

It is this pride and assurance of excellence that allows Hillaldam to stand behind the quality of each and every one of its products and systems.

Hillaldam offers a warranty that all of its products are free from manufacturing defect for a period of **5 years** from date of purchase, subject to certain conditions:

- The products must have been installed correctly according to product specifications and maintained in accordance with manufacturer's recommendations.
- Where Hillaldam's products are incorporated into another entity's product or system or used for any purpose other than the intended use, Hillaldam cannot be held liable for any defect.
- Where there has been clear abuse of the product or where natural disasters or unusual external environmental factors have resulted in damage, Hillaldam cannot be held liable for any defect.
- Where the product has been altered in any way without Hillaldam's knowledge, Hillaldam cannot be held liable for any defect.

If a situation should arise in which there is proven manufacturing defect, the liability in respect of Hillaldam shall be limited to the repair or replacement of the defective product with like product. This liability will not include any direct or indirect, incidental or consequential damages of any kind.

It should be noted that this warranty will only be in effect where goods have been paid for in full.

We look forward to sharing the Hillaldam experience with you.